



Procedures for taking puppy / cat to the U.S. | Sgt. Pepper's Friends

Prior to traveling.

The dog must have a health certificate from the veterinarian. The Sgt. Pepper's Friends team will take care of this!

At the airport in Aruba.

We will meet you in front of the U.S. Departures hall 3-4 hours prior to flying.

We will check in at the ticket counter with you (we will provide them the necessary paperwork) and we will pay the fee for the dog's ticket.

Fill out the paperwork from the airlines. When you fill out Blue U.S. customs form, check off the block that declares you are carrying an animal.

We will walk with you until the first passport check.

After Aruba immigration, you will come to the first security checkpoint.

At security take the puppy/cat out of the carrier, put the carrier on the belt and carry him/her through the x-ray.

Continue on to U.S. customs. Pick up your luggage.

Give the customs officer your passport and blue card.

The officer will ask you to take a seat and will call the USDA officer. He/she will take you to the back and ask to see the original health certificate (in an envelope stating 'Original Health Certificate').

We also provide a separate envelope which states 'Customs', with a copy of the health certificate, the vet states and the dog's passport.

They will probably also examine any food. The food must be unopened and made in the U.S.

Once you clear U.S. customs, you will drop your checked luggage on the appropriate belt.

After boarding the airplane.

The airline requires that the puppy / cat stays under the seat. If the puppy / cat gets noisy, you could give him/her a composure (if available).

Transfer to another flight.

If you have a layover, bring the puppy / cat into the family bathroom. Put a pee pad down or the carton litter box and fill it a little. Give a little bit of water, we advise not to feed until you get home.

After arrival.

The adopters will meet you at the gate of arrival. Their contact information is written down on the back of the envelope stating 'Owner' and contains the dogs passport, vet states and a copy of the health certificate.

Our contact info:

Website: www.sgtpeppersfriends.com

Facebook: Sgt Pepper's Friends

Emergency contact Aruba (00297): Dayenne 5935525 / Melanie 5678775

E-mail: info@sgtpeppersfriends.com

Instagram: @sgtpeppersfriends